

### Routine Maintenance

1. Use a damp cloth to blot up spills as soon as they happen. Never allow liquids to remain on your floor.
2. For tough spots, such as oil, paint, markers, lipstick, ink, or tar, first clean with acetone or nail polish remover on a clean white cloth, then wipe the area with a damp cloth to remove any remaining residue.
3. Sweep, dust, or vacuum the floor regularly with the hard floor attachment (not the beater bar) to prevent accumulation of dirt and grit that can scratch or dull the floor finish.
4. Periodically clean the floor with cleaning products made specifically for laminate floor care. Cleaning liquids should lightly be applied directly to mop pads or a cleaning cloth and never poured directly on to the laminate floor. Do not use hardwood floor cleaning machines or steam cleaners.
5. Do not wash or wet mop the floor with soap, water, oil-soap detergent, or any other liquid cleaning material. This could cause swelling, warping, delamination, joint line separation, or other damage that may not be covered by your warranty.
6. Do not use steel wool, abrasive cleaners, or strong ammoniated or chlorinated type cleaners.
7. Do not use any type of buffing or polishing machine.
8. For spots such as candle wax or chewing gum, apply a gel solvent or isopropyl alcohol and let it sit for a few minutes. Gently scrape with a plastic scraper, such as a credit card. Be careful not to scratch the flooring surface. Always clean with neutral cleaner or rinse with water to remove residue.
9. A more frequent dust-mopping or vacuuming schedule may be required in very sandy regions.

### Environmental Protection

1. Entry mats will help collect the usual dirt, sand, and grit that might otherwise be tracked onto your floor, as well as other substances such as oil, asphalt, or driveway sealer.
2. To prevent slippage of area rugs, use an approved vinyl rug underlayment.
3. Use floor protectors and wide load-bearing leg bases or rollers to minimize the chance of indentations and

scratches from heavy objects. As a general rule, the heavier the object, the wider the floor protector.

4. Maintain a normal indoor relative humidity level between 35% and 65% throughout the year to minimize the natural expansion and contraction of the laminate.
  - Heating season (Dry): A humidifier is recommended to prevent excess shrinkage due to low humidity levels.
  - Non-Heating Season (Wet): An air conditioner, dehumidifier, or periodically turning on your heating will help to maintain humidity levels during summer months.
5. Avoid excessive exposure to water during periods of inclement weather.
6. Keep your pet's nails trimmed to prevent them from scratching your floor.
7. Never slide heavy objects across the floor.
8. A protective mat should be used for furniture or chairs with castors.

Minor Repair Instructions: In the event that accidental damage occurs to one of the planks, minor scratches or dents can be repaired using a Flooring Touchup or Color-fill Kit. This special touchup kit is a filler material, color-coordinated to the color of your floor that, when used properly, makes repaired area often invisible. The repaired area will hold up to foot traffic and wear just like the rest of your laminate flooring.